Communication and Collaboration in Library Technical Services

Justin Parrott
NYU Abu Dhabi Library
• 880+ students
• 250 faculty, 10 librarians
• 60,000+ volumes

NYU Bobst Library
• 50,000+ students
• 4 million+ volumes
• Cross-training on-site
• Centralized communication between sites (point persons)
• Committee for computer-mediated communication strategy
• Personal face-to-face relationships